



WELCOME TO THE FLYERS INN AT WESTOVER AIR RESERVE BASE

TO OUR GUEST:

Welcome to The Flyers Inn. We are an Air Force Reserve Base lodging facility in Chicopee, Massachusetts. We are happy to have you as our guest!

We have staff on duty to handle any problems that may occur. Please feel free to call the front desk with any problems and/or concerns that may arise during your stay.

Here at The Flyers Inn, we take pride in incorporating the Air Force Inns Promise into our daily duties:

“Ensuring our guests have a clean, comfortable room to guarantee a good night’s rest and pleasant stay is our goal. If any part of your stay with us is not satisfactory, please let the lodging manager or front desk staff know so they can try to ‘make it right’.”

This guest information book has been designed to inform you of services and activities available to you at Westover and the surrounding area.

We are continuously increasing our efforts to provide you with some of the finest quarters and services in the Air Force Reserve Command.

We appreciate your comments and suggestions!

We hope that you will enjoy your stay with us. Have a safe journey upon your departure!

PEDRO SANTIAGO
Lodging Manager

The appearance of local business names, addresses and telephone numbers in this publication does not constitute the endorsement by the Department of Defense of the Air Force.

All hours of operation, telephone numbers and prices are subject to change.

The Flyers Inn at Westover Air Reserve Base

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THE FLYERS INN SERVICES

CHECK-IN/CHECK-OUT TIME

Check-in time is 1400 hrs. On UTA Fridays, Saturdays and Sundays check-in time is 1630 hrs.

Check-out time is 1100 hrs. A late check-out fee equal to another night's stay will be assessed to guests checking out late unless the stay is approved by the supervisor on duty. Upon check-out, please return your key to the reception desk, as you are responsible for the room until it is returned. You may be assessed charges until the key is returned.

UTA Check-out time is 0730 hrs on Saturday and Sunday. A late checkout fee will be assessed to personnel checking out after 0730 hrs. Individuals who leave belongings and/or a "guest" in the room after the key has been turned in will be charged another night's prevailing self-pay lodging rate at their expense. Individuals are responsible for paying the late fee themselves unless arrangements are made by the Unit authorizing the late charges to be billed to the Unit. If you are required to stay additional nights, please call the Front Desk or come to the Lodging Office.

ROOM PAYMENTS:

Customers are required to pay lodging fees at check-in or provide a credit card to hold until payment is made. The Flyers Inn accepts American Express, Discover, MasterCard, Visa, cash and personal checks. We accept checks for payment of room charges only (please see Check Cashing for additional information). A \$25.00 service fee will be assessed for any checks returned from the bank.

Lodging fees are as follows:

Distinguished Visitor Suites	\$111.00 per day
Visiting Officer Quarters	\$104.00 per day
Visiting Quarters	\$89.00 per day

Lodging rates are not set locally and are subject to change per DAF/DoD each fiscal year.

LONG-TERM GUEST PAYMENT POLICY

Per Air Force Manual 34-135, all long-term guests (staying over 15 days) will return to the Front Desk at 15-day intervals to verify and pay their lodging bill. For those guests who do not return to the Front Desk every 15 days, we will automatically charge the credit card we have on file. Space-A guests must pay up front for their *entire* stay.

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CHECK CASHING

The Flyers Inn only accepts checks for room charges and incidentals accrued during your stay. We are unable to cash checks or refund cash for the balance of a check.

ATM Machines can be found at various locations along US Route 33 N/S outside the Base going out the main I.D. Gate as well as the James Street Gate. See enclosed map for locations. There is an ATM Machine located inside the Shopette/Class Six/Gas Station.

Checks may be cashed at the following Westover ARB facilities:

Westover Club

Telephone: 557-2039

Shoppette

Telephone: 557-3869

Each facility has different hours of operation for their Cashiers and varying check cashing limits. Please contact them for further details.

SPACE AVAILABLE LODGING

Non-duty transients are lodged on a “space available” basis and must pay in advance. Lodging will accept and confirm reservations for Space Available Guests 120 days in advance of their arrival based upon availability.

NO SMOKING POLICY

ALL Flyers Inn guestrooms and Common Areas are non-smoking. If any rooms show evidence of a guest (or visitor of registered guest) having smoked cigarettes, E-cigarettes, cigars, vaping and any other form of smoking, the occupant will be charged a minimum of a **\$250.00** cleaning fee. A second offense will result in the guest being banned from Lodging permanently.

TOASTER OVENS/IN-ROOM GRILLS/HOT PLATES

Per the Westover ARB Fire Department, reference: 439AWI 32-2001, **the possession and/or use** of toasters, hot plates, candles, George Foreman grills, griddles, crockpots, coffee mug warmers, Christmas trees and/or decorations and portable space heaters **is strictly prohibited** in all guestrooms of The Flyers Inn. ***ALL cooking appliances are prohibited.***

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MICROWAVE OVENS

Microwave ovens are available in all VQ rooms. Please ensure that metal utensils are not used in this appliance **nor the Lodging-provided coffee cups.**

FIRE/GROUND SAFETY

Anyone discovering a fire in any of the lodging facilities will immediately pull a pull station and phone the Fire Department at 911. The manual fire alarm pull stations are mounted on the walls adjacent to the exit doors of all buildings. Each room is protected by heat and smoke detectors. When a heat detector or fire alarm pull station is activated, it will transmit a coded signal to the Fire Department. Smoke detectors will not transmit a signal; they will only sound an alarm if activated. If a smoke detector goes off in your room, **do not disconnect it.** If there is no fire, please contact the Front Desk by dialing "0" from your room phone and inform them to call the base Fire Department.

PLEASE FOLLOW THE FOLLOWING FIRE SAFETY RULES:

- 1. Please do not smoke in any of the lodging buildings. Designated smoking areas are located outside of the lodging facilities.**
- 2. Do not use unauthorized cooking or heating devices in your room.**
- 3. Do not store flammable materials in your room.**
- 4. Do not place hot appliances in closets, lockers, or any place where they may cause a fire.**
- 5. Do not use multi-purpose adaptors in electrical outlets.**
- 6. Do not place items other than cigarette butts and ashes in smoking receptacles.**
- 7. Do observe good judgment in the use of electrical razors, hair dryers, etc., in the bathrooms.**
- 8. Do follow good housekeeping procedures.**
- 9. SMOKE DETECTORS: Any guest found to have removed or disabled a smoke detector will be charged a fee of up to \$500.00 for Fire Department assessment, replacement, and technical services.**

AMENITIES

Amenities (soap, shampoo and lotion) are **complimentary for your first night's stay** and are not restocked daily. If you require additional items, a selection of sundry items is available for sale at the Front Desk.

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HOUSEKEEPING SERVICE

Daily services are provided unless a “Do Not Disturb” sign is displayed.

Note: Housekeepers are required to enter all quarters every 3rd day regardless if the sign is on the door; this is done any time after 1300 hrs.

Housekeeping Services include Light and Full Service. Light Service is provided for guests daily to include overall room cleaning, exchanging towels and replenishing necessary items. Vacuuming is performed as needed. For our extended stay guests, Full Service is provided; bed linens are exchanged every 7 days in addition to the Light Service, vacuuming and dusting.

For us to provide complete cleaning services, we request that you place all personal belongings in drawers and closets. Please do not leave personal items on the floor or the bed. We are unable to make your bed if you bring your own pillows/blankets/etc.

If you would like your towels replaced, please leave your used towels on the floor. Towels left hanging on the towel rack tell us that you wish to reuse them. Using towels more than once saves hundreds of pounds of detergent and thousands of gallons of water each year. The Flyers Inn is committed to doing our share to protect the environment. If you have any additional needs, please contact the reception desk at extension “0” from room or house phones and a housekeeper will get back to you.

LINEN AND TOWELS

Linen and towels are provided for guest use. Do not remove these items from the building. Guests will be charged for missing and/or damaged linens. Additional items may be obtained by contacting Housekeeping or the Front Desk.

ENERGY CONSERVATION PROGRAM

Guests are encouraged to participate in The Flyers Inn Energy Conservation Program by following the listed responsibilities:

1. Reuse towels more than once during your stay. This will help reduce the water and energy consumption required for washing linens as well as decrease the detergents that enter the water system.
2. Report leaky and/or noisy faucets, toilets and showers.
3. Take short showers; turn off water when shaving and/or fill sink while shaving.
4. Turn off lights and TV when not in the guestroom.

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5. Keep thermostat at a minimum of 68 degrees in the summer and a maximum of 72 degrees in the winter. Reduce the temperature of the AC and/or heat when leaving the room. Open windows when feasible. Keep drapes closed in summer months to reduce increased energy consumption for cooling. During the winter months, drapes should be left open to utilize the daylight.

PETS

Pets are **not** permitted in any of our Visiting Quarters. Customers are responsible for arranging off-base pet care/boarding. If pets are reported in quarters, owners will be requested to remove the pet immediately and charged a Cleaning Fee up to \$250.00. The occupant will be responsible for any damage done to the quarters by their pet in addition to a cleaning fee to sanitize the room.

Below is one kennel in the local area furnished for your information only and does not constitute endorsement by the Department of the Air Force.

Mt. Tom Boarding Kennel and Grooming Shop
320 Easthampton Road
Holyoke, Ma 01040
Telephone: (413)533-0217

ICE MACHINES

Ice buckets are provided for guest use in each of our guestrooms as well as ice trays in each refrigerator/freezer. Ice machines are in the following areas:

Building 2201 entryway

Building 2200 entryway

Buildings 5101, 5102, 5103, 5104 and 5105 1st floors

LOST AND FOUND

All lost and found items are located at the lodging office Front Desk. Misplaced items are kept for thirty days before being disposed of. Found items can be mailed to the guest *at the guest's expense*.

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FURNITURE DAMAGE AND PLACEMENT

Guests will be charged for any broken or missing furniture. Charges will vary depending on the item(s) damaged. **Guests are also responsible for moving furniture back to its original placement upon checking out.**

QUARTERS MAINTENANCE

There are occasions when a maintenance problem may occur. If you have any problem that requires repair, please notify the Front Desk at extension "0" from room or house phones or fill out a maintenance card provided in your guestroom. Return the card to the Front Desk for prompt service*. We ask that you do not unplug any appliances and/or equipment as it may cause further disrepair. **The Flyers Inn is required to use the Base contracted service providers for all major repairs. The timeframe in which certain repairs require service may result in guests being moved to alternate rooms/buildings.*

LAUNDRY SERVICE

For our guests, washers and dryers are provided free of charge. They are in the laundry rooms in each of our buildings. Vending machines containing laundry supplies are available in all buildings as well as at the Lodging Front Desk for sale. **Lending your key to non-guests for laundry room use is strictly prohibited.**

DRY CLEANING SERVICES

Center Cleaners
82 Center Street
(413)592-0280

East Street Cleaners
423 East Street
(413)592-2200

SUNDRIES

The Flyers Inn has sundry items for sale at the Front Desk. We offer frozen, microwavable food as well as drinks and snacks. Sundries may be available to purchase in all DV suites as well.

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LIQUORS AND BEVERAGES

The Flyers Inn has been designated as a retail outlet for the sale of alcoholic beverages to registered guests.

Lodging personnel authorized to make sales are responsible for ensuring that alcoholic beverages are sold only to authorized personnel of legal drinking age. **The legal drinking age in Massachusetts is 21 years of age.** Alcoholic beverages will not be sold to anyone who appears to be intoxicated and/or not in control of their faculties. Open alcoholic beverages are not allowed in common areas of the facility such as entrances and hallways.

FITNESS ROOM

Lodging's Fitness Room is located in Building 5102. The 439th Services Fitness Center is located in Building 1700 at 951 Patriot Avenue. For guests who wish to exercise by jogging, the Ellipse (located between the base Fitness Center and the Conference Center) is .60 miles per lap. The running distance to the Ellipse from VQ is 1.1 miles and from VOQ is .60 miles.

CUSTOMER COMMENT CARDS

There is a Customer Comment Card in your room or you may pick one up at the Front Desk. We welcome any comment or suggestion you wish to make. Completed Comment Cards may be left with the housekeeper, given to the Guest Services Representative at the Front Desk, or left in the drop box at the main office. Guests who provide an email address will also receive a survey from Air Force Inns.

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TELEPHONE SERVICES AND INSTRUCTIONS

INCOMING PHONE CALLS

The Flyers Inn phone system has an automated answering service to direct incoming phone calls. If the party trying to contact you has a touch-tone telephone and has your telephone extension they can dial (413)557-2700 or (413)593-5421 and enter “#”, the four digit room number, “#” of the guest they are trying to reach. Callers without your phone extension will be answered by the Front Desk and routed to your room.

Lodging personnel are not allowed to inform callers what room you are staying in. Please inform people needing to contact you what room you are staying in.

MESSAGE CENTER

Calls made to your room while you are not there are transferred to a Message Center where the caller may leave a message for you. You will be notified of messages by the blinking message light on your guestroom telephone.

To retrieve and/or delete messages from your room dial 6000 and follow the voice prompts. *(Note: if you have a Cisco Phone you may just press the message button.)*

WAKE UP SERVICE

To Register/Change Automatic Wakeup:

Dial 73050 from your guestroom telephone and follow the prompts.

To Cancel Automatic Wakeup:

Dial 73050. Press 2 to cancel your wakeup call.

Please DO NOT unplug the phone cable.

FAX and COPY SERVICES

A fax machine and a copier are both located at the reception desk. Use of the copier is complimentary. Use of the fax machine is complimentary and may be used for **official** government business.

The Flyers Inn fax number is:

Commercial (413)557-2835

DSN 589-2835

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TELEPHONE SERVICES AND INSTRUCTIONS

Room to Room	Dial 4 digit Room Extension Number
Front Desk	0
Base Operator	99 + 413-557-1110
On-Base Calls	97 + 557-XXXX
DSN (Government Calls)	97 + 94 + DSN Number
Local Calls (Off-Base)	99 + 413 + Number <i>No charge for local calls.</i>
Direct Dial Long Distance (CONUS)	99 + 1 + Area Code + Number <i>Charge to Guest: \$0.10 per Minute</i>
International Direct Dial	99 + 011 + Country Code + Number <i>(Charge to Guest: Rates available at the Front Desk).</i>
1 + 8XX Numbers <i>Applies to: 800, 888, 877, 866, etc.</i>	99 + 1 + 8XX + Number <i>No charge</i>
<u>EMERGENCY NUMBERS*</u>	911
On Base Emergency Response	99 + 557-1117
Fire Response	99 + 557-3818
Security Forces	99 + 557-3557/3558

*Please use 911 from on base phones as your first option in ANY emergency on base. Should any connectivity issues arise the above numbers may also be used from on and off base telephones.

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Wireless High Speed Internet Instructions

Wireless internet service is provided via an 802.11b/g signal. This signal is not encrypted, and no login credentials are needed. The Dynamic Host Configuration Protocol (DHCP) service will automatically setup your Internet Protocol (IP) and your Domain Name System (DNS). DNS is an Internet System that translates web names into IP addresses. If you have trouble connecting to the wireless service please see below.

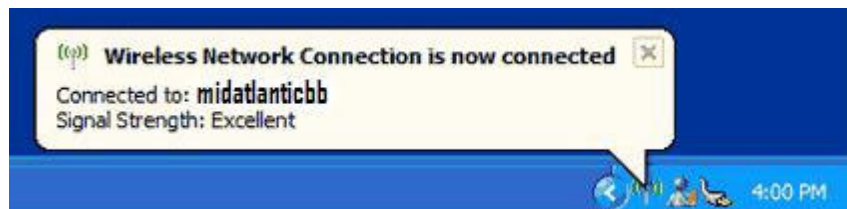
PC Setup Instructions

1. Turn on your computer; most computers will try to automatically connect to any available wireless network. Connect to the Service Set ID (SSID) Network Name: **midatlanticbb**. If you cannot connect or are unable to see the signal, see *Troubleshooting* below.
2. Ensure your computer is setup to use the DHCP service or obtain an IP address automatically. If you regularly connect to wireless hot spots your computer should be setup for this. If unsure, please see troubleshooting section below.
3. If you're having a problem connecting to a Virtual Private Network (VPN) please contact our help desk.

Troubleshooting

1. **Unable to detect wireless signal** – If you are unable to see the “midatlanticbb” wireless signal. Verify that your wireless card is on. Some laptops have switches that will turn the wireless card on or off. If you're unable to see the wireless signal, try moving your laptop to another part of the room to check if it's a signal issue. Contact the Help Desk for support on wireless signal issues.

2.



Windows machines will look like this when connected.

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3. IP Settings - The internet service uses DHCP to assign IP addressing automatically, below is a reference of how your computer will be configured.

- a) Address Type: (Assigned by DHCP)
- b) IP Address/IPv4 IP Address: IP address between (10.71.X.X –10.71.X.X)
- c) Subnet Mask/IPv4 Subnet Mask: (255.255.224.0)
- c) Default Gateway/IPv4 Default Gateway: (10.71.0.1)

Microsoft Windows XP/2000 based machines' IP settings can be configured by doing the following commands:

- a) Click **Start_Settings_Control Panel_Network Connections_Wireless Network Connection**. From here you can manage your IP addressing settings. b) Click the **Support tab** at the top and note the settings. If the settings do not match the IP settings in paragraph 3 then do the following:
 - i) From the same box **Click the General tab _ Properties button**, in the window that opens, scroll until you see **“Internet Protocol TCP/IP”** and double click it. Ensure the following settings are correct and click okay to exit all windows. You may need to reboot.
 - ii) Obtain IP address automatically is checked.
 - iii) Obtain DNS server address automatically is checked.

Microsoft Windows 7/Vista based machines' IP settings can be configured by doing the following commands:

- a) Click **Start_Control Panel_Network and Internet_Network and Sharing Center_Manage Network Connections or Change Adapter Settings_Right Click Wireless Network Connection and click status**, if you are unable to click status click **Properties**.
- b) If you've clicked status, then click the **details** button and note the IPv4 settings. If the IPv4 settings do not match the IP settings in paragraph 3 or you clicked properties scroll until you see **“Internet Protocol Version 4”** and double click it.
- c) Ensure the following are correct and click okay to exit all windows.
 - i) Obtain IP address automatically is checked.
 - ii) Obtain DNS server address automatically is checked.

Apple OSX 10 based machines' IP settings can be configured by doing the following commands:

- a) Click **Apple Menu_System Preferences_Network; under show select the Air Port Adapter or Wireless adapter**
- b) Click the **TCP/IP** tab and note the Ipv4 settings.
- c) Ensure **Using DHCP** is selected under “Configured Ipv4.”

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IF ALL SETTINGS ARE CORRECT AND YOU'RE STILL UNABLE TO GET ONLINE a few issues can prevent you from being able to access the internet, below are a list of some:

- Try browsing to a web page before using applications such as email
- Firewalls can sometime cause a problem connecting. Turn off personal/software, firewalls, pop-up blockers, and other security tools that could prevent access. They should be turned back on once connected.
- We do not support any online gaming services (Xbox, PlayStation, PSP, etc.)
- Contact help desk for additional support

For questions or comments about this service, please contact:

MidAtlanticBroadband Hospitality Services

729 East Pratt Street, Suite 440

Baltimore, MD 21202

Internet service and support provided by MidAtlanticBroadband

Help Desk Support: 1-866-help-kit (1-866-435-7548)

Email: support@midatlanticbb.com

The Flyers Inn at Westover Air Reserve Base



439th Airlift Wing Staff Directory

DO NOT DISCUSS CLASSIFIED INFORMATION ON UNSECURE TELEPHONES

DoD telephones are provided for the transmission of official government information only and are always subject to communications security monitoring. Use of official DoD telephones constitutes consent to communications security telephone monitoring.

MAILING ADDRESS: 439th Airlift Wing
Westover Air Reserve Base
Chicopee, MA 01022

PHONE NUMBERS: Commercial: (413) 557-XXXX
DSN: 589-XXXX
Emergency (From a base extension): 911
Emergency using cell phone: (413) 557-1117

For DSN line: Dial 97, 94, then, 589-xxxx.
For Off Base: Dial 99, 413, xxx-xxxx.
For Long Distance: Dial , 99, 1-xxx-xxx-xxxx

THERE ARE CHARGES FOR ALL CALLS MADE WHEN DIALING 99-1-XXX-XXX-XXXX.

Airman & Family Readiness	413-557-3024
Barber Shop	413-557-1035
Base Club / Dining Facility	413-557-2039
Base Commander's Office	413-557-3588
Base Exchange	413-593-0232
Base Operator	413-557-1110
Bowling Alley	413-557-3990
Chaplain	413-557-3360

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Chapel	413-557-2193
Civilian Pay	413-557-2887
Clinic	413-557-3012
Commander's Hotline	413-557-2097
Communications Focal Point	413-557-7999
Conference Center Coordinator	413-557-3595
Contracting Office	413-557-3508
Drug Demand Reduction Manager	413-557-2649
Education and Training Office	413-557-3440
Explosive Ordinance Disposal	413-557-3509
Family Support Center	413-557-3024
Fire Department	413-557-3818
Fitness Center	413-557-3958
Four Seasons (MWR)	413-557-2192
Historian	413-557-2075
Honor Guard	413-557-3342
Inspector General and IG Complaint Program	413-557-3137
Information Protection	413-557-2310
Law Enforcement Desk (Security Forces)	413-557-3557
Legal Office	413-557-3513
Maintenance Group	413-557-3816
Mental Health	413-557-2623
Military Housing (Off Base)	413-331-3205
Military ID's / DEERS Office / Customer Service Desk	413-557-3874
Mission Support Group	413-557-3044
Operations Group	413-557-2204
Pass & I.D / Visitor's Center / Vehicle Pass	413-557-2012
Passenger Terminal	413-557-3453
Pioneer Valley USO	413-557-3290
Protocol	413-557-3478
Public Affairs / Media Relations	413-557-2020
Recruiting	413-557-2125
Reserve Pay	413-557-3880
Retiree Activity Office	413-557-3918
Security Forces	413-557-3557
Sexual Assault Response Coordinator	413-557-2623
Shoppette / Gas Station	413-557-3869
Snowline (weather announcements)	413-557-3444
Space "A" Travel	413-557-2549
Tour Questions	413-557-2020
Transportation	413-557-3855
Travel Pay	413-557-3461
Tricare	1-877-874-2273

FOUO-FOR OFFICIAL INFORMATION ONLY

The Flyers Inn at Westover Air Reserve Base

Westover ARB 439 FSS/FSV SERVICES FACILITIES

WESTOVER CLUB

Telephone: 557-2039
130 Galaxy Road
Building 6640

The Westover Club serves lunch and dinner between their Dining Room and Casual Lounge.

THE GRIND

Telephone: 557-2039
951 Patriot Ave
Building 1700

The Westover Club serves gourmet coffee, breakfast and lunch at satellite location in the Fitness Center.

BOWLING CENTER

Telephone: 557-3896
250 Hercules Road
Building 5402

The Bowling Center serves food from their snack bar at lunchtime and during Bowling League nights as well as on UTA weekends. Bowling Rates and League information may also be found on the Westover Services website.

WESTOVER FITNESS & SPORTS CENTER

Telephone: 557-3958
951 Patriot Avenue
Building 1700

The Westover Fitness Center is available for authorized users and guests only. The Fitness Center has a weight room, sauna, basketball and racquet ball courts, an aerobics room and daily use locker rooms.

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FOUR SEASONS OUTDOOR RECREATION RENTAL

Telephone: 557-2974

Recall Avenue West

Building 5345

The Outdoor Recreation Center is the single-stop for all your recreational and rental needs. They have the perfect items for your unit organizational day, backyard party or weekend recreational getaway. Rent canoes, campers, camping equipment, sports equipment, outdoor games, lawn and garden equipment, picnic and party equipment and the supplies you will need too! In addition, the center offers a complete winter sport shop and service center for your skis, boards and blades.

Westover ARB FAMILY and RELIGIOUS SERVICES

FAMILY SUPPORT

Telephone: 557-3024

100 Walker Avenue

Building 1100

BASE CHAPEL

Telephone: 557-2193

100 Walker Avenue

Building 1100

Westover ARB AAFES FACILITIES

The Westover Air Reserve Base Army & Air Force Exchange Service complex consists of a Military Clothing Store and a large Express/Class Six with gas dispensers. AAFES Hours of Operation change seasonally. It is recommended that you contact each facility for information and hours of operation or visit www.shopmyexchange.com.

SHOPPETTE/CLASS SIX/GAS STATION

Telephone: 557-3869

451 Airlift Drive

Building 5425

The Flyers Inn at Westover Air Reserve Base

BASE EXCHANGE/Military Clothing (no Sales, only Uniforms)

Telephone: 557-2901

291 Hercules Road

Building 5200

BARBER SHOP:

Telephone: 593-1035

291 Hercules Road

Building 5200

ALTERATIONS & DRY CLEANING SERVICES

Telephone: 593-0293

291 Hercules Road

Building 5200

Please call the above facilities for their Hours of Operation as they change seasonally.

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RESTAURANTS

Guests must meet Restaurant Delivery Drivers outside the Gate.

On Base:

Bowling Center Snack Bar, 250 Hercules Rd	(413)557-3896
Westover Club, 130 Galaxy Rd	(413)557-2039
The Grind, 951 Patriot Ave	(413)557-2039
Subway, 451 Airlift Dr	(413)557-3288

Breakfast/Lunch:

Homestyle Cafe, 1780 Westover Rd, Chicopee	(413)593-3282
Egg & I Restaurant, 489 Newton St, South Hadley	(413)322-8753
Magri's Market & Deli, 2009 Memorial Dr, Chicopee	(413)535-1200
Friendly's Restaurant, 529 Memorial Dr, Chicopee	(413)592-4221

American Cuisine:

Masse's American Bistro, 1329 Memorial Dr, Chicopee	(413)534-5648
Applebee's, 597 Memorial Dr, Chicopee	(413)593-0134
Ninety Nine Restaurant & Pub, 555 Memorial Dr, Chicopee	(413)593-9909

Coffee Shop:

Dunkin Donuts, 820 Memorial Dr, Chicopee	(413)593-1184
Starbucks, 620 Memorial Dr, Chicopee	(413)593-1457

Spanish and Mexican Food:

Sabor Latino, 872 Meadow St, Chicopee	(413)331-2806
Frontera Grill, 1625, Memorial Dr, Chicopee	(413)612-2800

Pizza/Grinders:

Aurora's Pizzeria, 1720 Westover Rd, Chicopee	(413)593-3222
Domino's Pizza, 1273 Memorial Dr, Chicopee	(413)593-9500
Giovanni's Pizza Shop, 1885 Memorial Dr, Chicopee	(413)536-1057
Subway, 645 Memorial Dr, Chicopee (Westover Rd/ID Gate)	(413)593-8820

Asian Food:

Gnows' Place, 1747 Westover Rd, Chicopee, MA	(413)331-3433
North China, 1995 Memorial Dr, Chicopee	(413)532-1499
Hibachi Express, 1408 Memorial Dr, Chicopee	(413)315-8988
Mandarin Gourmet, 481 Newton St, South Hadley	(413)538-8989

Chicken/Chicken Wings:

Chicken Queen, 1782 Westover Rd, Chicopee	(413)593-1193
Buffalo Wild Wings, 480 Memorial Dr, Chicopee	(413)331-5041
Chick-fil-A, 501 Memorial Dr, Chicopee	(413)592-4500

Fast Food:

Five Guys, 474 Memorial Dr, Chicopee	(413)331-2227
Burger King, 753 Memorial Dr, Chicopee	(413)593-3808
McDonald's, 639 Memorial Dr, Chicopee (Westover Rd/ID Gate)	(413)593-3110
Taco Bell, 1471 Memorial Dr, Chicopee	(413)532-6583
Wendy's, 788 Memorial Dr, Chicopee	(413)593-9966

To South Hadley

New Ludlow Road

To Ludlow

Mobil Gas Station and Dollar General

Magri's Fruit Company and North China

Giovanni's Pizza

Convenience Store

CVS

Frontera Grill

Walgreen's

Nick's Barber Shop

Sentry Cleaners & Uniforms

Price Rite Grocery Store

Main Gate

ATM Machine

Coffee Shop

Restaurant

Other



Welcome to Westover ARB, in Chicopee, Massachusetts!

Local area amenities for guests...

****NOT TO SCALE****

Industrial Gate
(Open 24 hrs)

GPS Address:
30 Patriot Avenue
Chicopee, MA 01022

Westover Road

Rt. 33 N, Memorial Drive

Granby Road

Rt. 33 N



Arby's



Dunkin' Donuts & Wendy's

Stop & Shop, Big Y, BJ's

Starbucks



Hampton Inn



Residence Inn



Buffalo Wild Wings & Chipotle

Popeye's Chicken



Subway Grinders

The 99 Restaurant & Applebee's

Friendly's; Chick-fil-A

"G'Now's" Lounge



Home-style Café & Chicken Queen

Convenience Store



Home Depot

Panera Bread
Moe's Southwest Grill & McDonald's

Walmart and ALDI Grocery Store

Staples/Marshall's

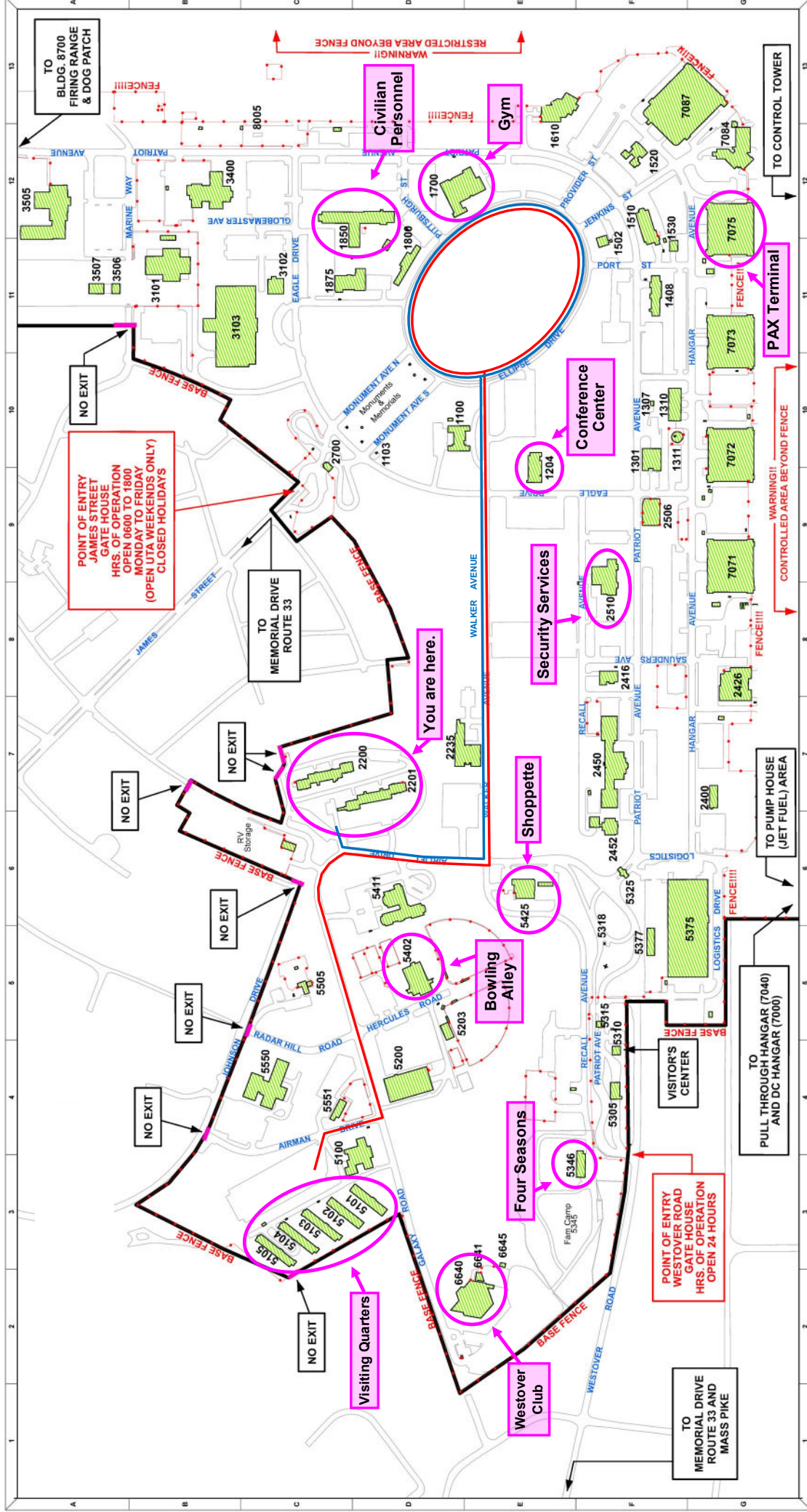
Royal Buffet (Chinese)

Albany, NY 91 miles

I-90, Massachusetts Turnpike

Boston, 94 miles

WESTOVER AIR RESERVE BASE STREET & RUNNING MAP



LEGEND

- Fence Line
- Buildings
- Base Boundary

Lead Updated: 31 July 2019

GPS ADDRESSES:

2160 Westover Rd, Chicopee, MA to get to 24hr gate.

Do NOT follow directions that take you down James St as you will come to a LOCKED gate.

Lodging: 650 Airlift Drive, Chicopee, MA 01022

- VOQ: 1.8 Miles
- VAQ: 2.8 Miles

STREET LOCATION

STREET NAME	COORDINATE	STREET NAME	COORDINATE
AIRLIFT DRIVE	C6 - F6	MONUMENT AVENUE S	C10 - D10
AIRMAN DRIVE	B4 - D4	PATRIOT AVENUE	A12 - F6
EAGLE DRIVE	C12 - F9	PITTSBURGH STREET	D12
ELLIPSE DRIVE	D10/11 - F10/11	PORT STREET	F11
GALAXY ROAD	D2 - C6	PROVIDER STREET	E12 - F12
GLOBEMASTER AVE	B12 - C12	RADAR HILL ROAD	C5 - D5
HANGAR AVENUE	F6 - F13	RECALL AVENUE	F4 - F6
HERCULES ROAD	D4 - D5	SAUNDERS AVENUE	F8 - G8
JENKINS STREET	E12 - F12	MARINE WAY	A11 - A12
LOGISTICS DRIVE	F1G5 - F1G6	WALKER AVENUE	E8 - E10
MONUMENT AVENUE N	C/D10 - D10		

BLDG. # AND NOMENCLATURE

1100	CHAPEL / FAMILY SUPPORT /USO
	COMPUTER LEARNING CENTER
1204	CONFERENCE CENTER
1301	HAZARDOUS STORAGE, BASE
1307	VEHICLE FUEL STATION
1310	AEROMEDICAL SQUADRON
1408	RESERVE FORCES AE TRAINING
1502	RESERVE A.F. RECRUITING
1510	COMMUNICATIONS SQUADRON
1520	CREDIT UNION / OSI / RESERVE FIRE DEPT
1610	VEHICLE SERVICE RACK
1610	BASE OPERATIONS
1700	GYMNASIUM
1800	ACCOUNTING AND FINANCE
1850	CIVILIAN PERSONNEL / WING HQ / PA / JAG /
	LEGAL / ATO /GROUND SAFETY/ BASE HISTORIAN
1875	MILITARY PERSONNEL / PHOTO LAB
2200	VOQ
2201	VOQ - BILLETING OFFICE
2235	MEDICAL TRAINING FACILITY
2400	CONTRACTING
2416	DISASTER PREPARATION
2426	AVIONICS SHOP

STREET ADDRESS

STREET ADDRESS	COORDINATE
100 WALKER AVE.	D10
350 EAGLE DR	E9
450 PATRIOT AVE	F10
480 PATRIOT AVE	F10
395 HANGAR AVE	F10
570 PATRIOT AVE	F11
450 ELLIPSE DR	F11
250 JENKINS ST	F12
651 HANGAR AVE	F11
250 PORT STREET	E13
10 PROVIDER ST	D12
951 PATRIOT AVE	D11
800 ELLIPSE DR	C12
975 PATRIOT AVE	C11
100 STARLIFTER AVE	C7
650 AIRLIFT DR	D7
390 WALKER AVE	E7
250 HANGAR AVE	G7
252 PATRIOT AVE	F8
190 HANGAR AVE	G8

BLDG. # AND NOMENCLATURE

2450	BASE CIVIL ENGINEERING COMPLEX
2452	EOD
2506	RECYCLING FACILITY
2510	SECURITY FORCES MAIN BLDG
2700	SF FAIRVIEW GATE - JAMES ST
3101	OMS/AMSA
3102	ARMED FORCES RESERVE CENTER
3103	ARMED FORCES RESERVE CENTER
3400	NAVY RESERVE TRAINING CENTER
3505	MARINE RESERVE TRAINING CENTER
3506	AFRC VEHICLE WASH BUILDING
3507	AFRC WAREHOUSE
5100	SERVICES/RETIREE ACTIVITIES OFFICE/ HONOR GUARD/TRAINING
5101	VAQ
5102	VAQ
5103	VAQ
5104	VAQ
5105	VAQ
5200	BASE EXCHANGE (BX) SALES (CLOSED)
5305	SF SEARCH BUILDING
5310	SF PASS AND REGISTRATION

STREET ADDRESS

250	PATRIOT AVE
248	PATRIOT AVE
250	PATRIOT AVE
300	PATRIOT AVE
100	MONUMENT AVE
720	EAGLE DR
210	STARLIFTER AVE
700	EAGLE DR
800	EAGLE DR
100	MARINE WAY
102	MARINE WAY
104	MARINE WAY
171	GALAXY RD
111	AIRMAN DR
121	AIRMAN DR
131	AIRMAN DR
141	AIRMAN DR
151	AIRMAN DR
291	HERCULES RD
10	PATRIOT AVE
5310	N PERIMETER RD

COORDINATE

F7
F6
F9
F8
C10
B11
B10
B12
A12
A11
A11
C3
D3
C3
C3
C3
C3
C3
D4
F4
F4

STREET ADDRESS

30	PATRIOT AVE
100	PATRIOT AVE
RECALL AVE W	
RECALL AVE W	
100	LOGISTICS DR
250	HERCULES RD
551	AIRLIFT DR
451	AIRLIFT DR
160	AIRMAN DR
100	NW AIRMAN DR
130	GALAXY RD
140	AIRLIFT DR
120	AIRLIFT DR
250	HANGAR AVE
350	HANGAR AVE
450	HANGAR AVE
550	HANGAR AVE
100	JENKINS ST
650	HANGAR AVE
250	PATRIOT AVE

BLDG. # AND NOMENCLATURE

5315	SF INDUSTRIAL ID GATE
5318	TRAFFIC CHECK HOUSE (OVERWATCH)
5325	SF ID OVERWATCH
5345	FAMCAMP
5346	MWR RECREATION
5375	BASE SUPPLY & EQUIP WAREHOUSE
5402	BOWLING CENTER
5411	MIL ENTR. PROCESSING CTR. (MEPS)
5425	SHOPETTE
5550	ARMED FORCES RESERVE CENTER
5551	COMM. TRANSMITTER / RECEIVER
6640	CONSOLIDATED CLUB
7000	DC HANGAR
7040	PULL - THROUGH HANGAR
7071	SHP JET ENG. INSPECT / MAINT HGR - 9
7072	SHP AIRCRAFT GEN. PURPOSE /
	MXG MAINTENANCE GROUP / HGR - 7
7073	VEHICLE MAINTENANCE SHOP HGR - 5
7075	SHP AIRCRAFT MAINT. ORGL HGR - 3
7084	FIRE STATION
7087	SQUADRON OPERATIONS HGR - 1
8005	SMOKEHOUSE FIRE FACILITY

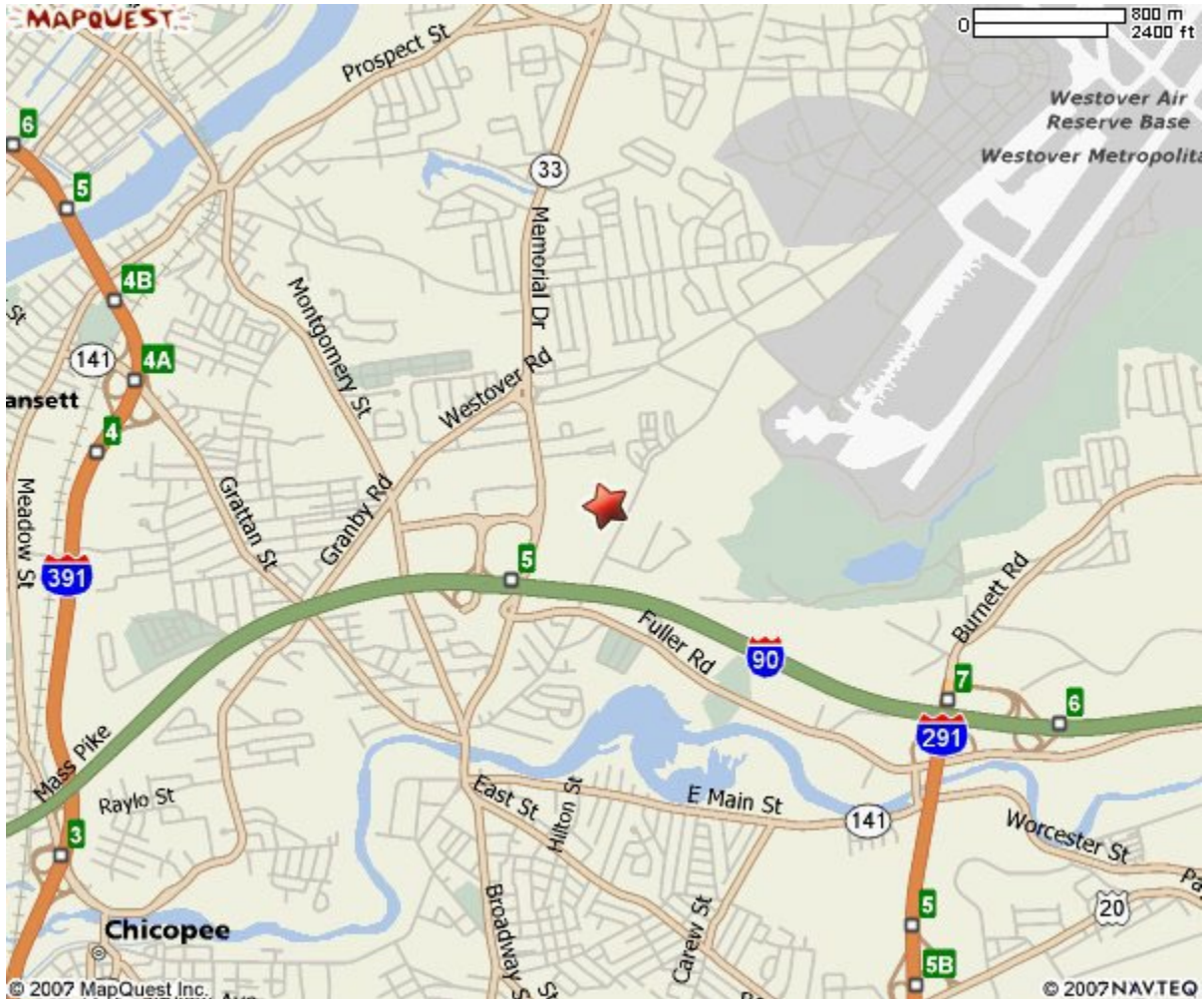
COORDINATE

F5
E4
F6
E3
E3
F5
D5
D6
E6
C4
C4
E2
G6
G6
G8
G9
G10
G12
G12
G13
C12

The Flyers Inn at Westover Air Reserve Base

AREA MAPS

Westover ARB, Chicopee, MA 01022



Many area attractions can be reached by exiting Westover ARB via the Industrial Gate (Westover Road) and taking Route 33 North and South. The Mass Pike will take you to Interstates 91 and 291.

Directions are available at the Front Desk for many area attractions. Copies of these maps are also available in the lobby.

The Flyers Inn at Westover Air Reserve Base

Traveling FROM Westover ARB:



Towards Boston- Take RT 33 South to Mass Pike East (RT 90)

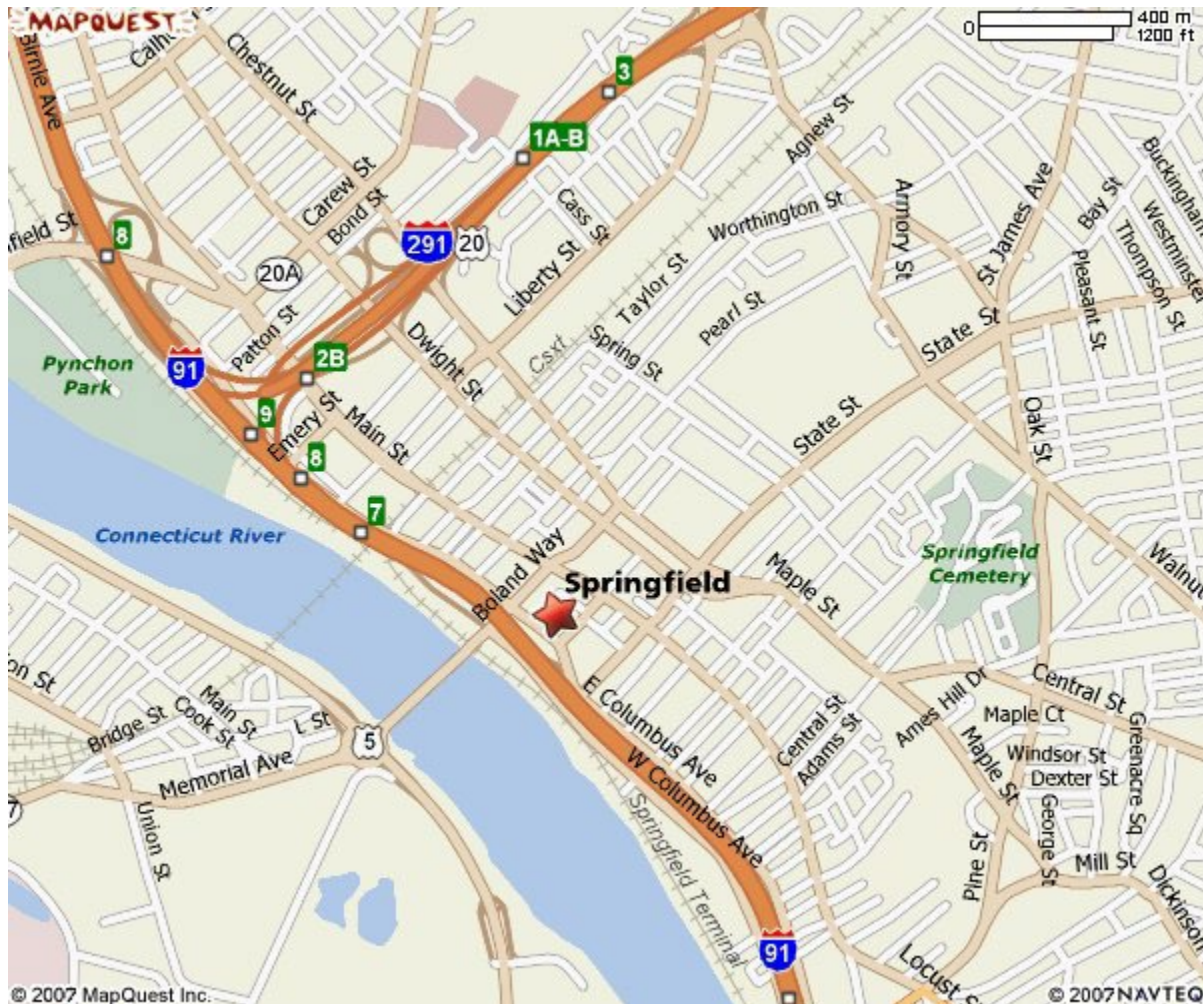
Towards Connecticut- Take RT 33 South to Mass Pike West, to Interstate 91 South

Towards New York (Albany) - Take RT 33 South to Mass Pike West to New York Thruway

Towards New York City- Take RT 33 South to Mass Pike West, to Interstate 95 via I-91 South

The Flyers Inn at Westover Air Reserve Base

Traveling to Springfield, MA



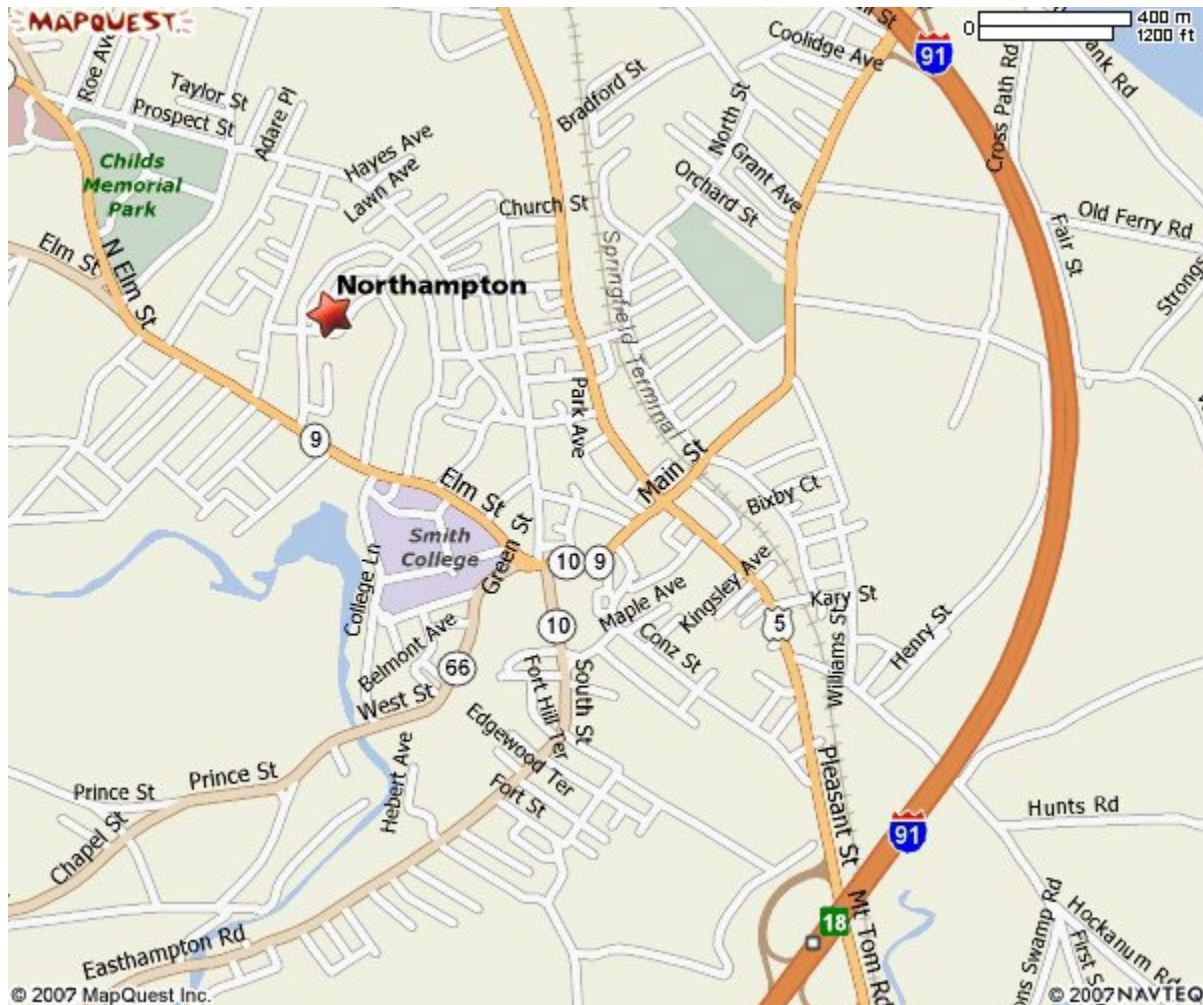
Traveling to Springfield can be accomplished by 2 main routes after exiting Westover ARB via the Industrial gate:

To Interstate 91 South via the Mass Pike: Take Westover Rd. to RT 33 South. Go thru 2 sets of lights; bear right to Mass Pike (Rt 90). Take Mass Pike West to Exit 45. Bear left towards I-91 South. Exit 5A will take you to Union Street and MGM Casino. Exit 5B will take you to West Columbus Ave(straight)- Basketball Hall of Fame, to Boland Way(left)- many downtown eateries and clubs, or to West Springfield (right) over Memorial Bridge. Exit 3 will take you to Six Flags New England via Agawam.

To Interstate 291 West: Take 1st left off of Westover Rd. Take a right onto Sheridan Street. At the 2nd set of lights, take a left onto Fuller Road. Take a left at next set of lights. Exit 2B takes you to Dwight Street. I-291 West merges with Interstate 91 South at Exit 1A.

The Flyers Inn at Westover Air Reserve Base

Traveling to Amherst, Deerfield or Northampton, MA



Northampton, Ma is located north of Chicopee. Reaching Northampton can be accomplished by 1 main route after exiting Westover ARB via the Industrial gate:

To Interstate 91 North: Take Westover Rd. to RT 33 South. Go thru 2 sets of lights; bear right to Mass Pike (Rt 90). Take Mass Pike West to Exit 45. Bear left towards I-91. Take right onto I-91 North. Take Exit 23; take left at lights onto Route 5 North. Downtown Northampton is located at Pleasant St. /Main St. Most restaurants and clubs are within walking distance of this intersection between Strong Avenue (East) and South Street (West).

Amherst, MA: Take Exit 25 to RT 9 East over the Calvin Coolidge Memorial Bridge.

Deerfield, MA (Yankee Candle Company): Take I-91 North, Exit 35 or follow RT 5 North through Northampton.

The Flyers Inn at Westover Air Reserve Base

TV CHANNEL GUIDE AND LOCAL RADIO STATIONS

Channel Guide	3	Bravo	28	MSNBC	54
Commander Channel	4	A&E	29	CNBC	55
CBS – WSHM	5	FX	30	Accu-Weather	56
NBC– WWLP	6	BBC America	31	ESPN	57
CW	7	TLC	32	ESPN 2	58
IFC TV	8	TBS	33	ESPNEWS	59
PBS – WGBY	9	TNT	34	ESPNU	60
FOX	10	USA Network	35	Big Ten Network	61
ION	11	Animal Planet	36	Fox Sports 1	62
ABC – WGGB	12	NASA	37	Pursuit Channel	63
Cartoon Network	13	Discovery	38	AXS	64
Nickelodeon East	14	National Geographic	39	FXX	65
Teen Nick	15	Motor Trend	40	LINK	66
Nickelodeon West	16	History Channel	41	MTV	67
Baby First TV	17	ID:Investigation Discovery	42	MTV2	68
Disney Junior	18	Tru TV	43	BET	69
Disney Channel	19	Food Network	44	VH1	70
Disney XD	20	HGTV	45	CMT	71
Freeform	21	Univision	46	Paramount	72
TV Land	22	Galavision	47	SyFy	73
RFD TV	23	CNN	48	E! Entertainment	74
Hallmark Channel	24	CNN Headline News	49	Comedy Central	75
REELZ	25	FOX News	50	AMC	76
Lifetime	26	C-SPAN	51	Hallmark Movie Channel	77
Ovation	27	C-SPAN 2	52	Turner Classic Movies	78
		INSP	53		

LOCAL RADIO STATIONS

FM Radio:

88.5 WFCR, News, Classical, Jazz
 93.1 WHYN, Top 40
 93.7 WZMX, Hip Hop
 94.7 WMAS, Easy Listening
 96.5 WTIC, Top 40
 97.9 WPKX, Country
 102.1 WAQY, Classic Rock

AM Radio:

560 WHYN, News, Talk
 640 WNNZ, Sports
 1270 WSPR, Spanish
 1400 WHMP, News, Talk
 1450 WMAS, Oldies

AIRPORTS

Bradley International Airport

Telephone: 1(800)292-2000
 Windsor Locks, CT 06069

Logan Airport

Telephone: 1(800)235-6486
 Boston, MA

John F. Kennedy International Airport

Telephone: 1(718)244-4444
 Jamaica, NY 11140

T.F. Green Airport

Telephone: 1(888)268-7222
 Warwick, RI 02886

The Flyers Inn at Westover Air Reserve Base

TRAIN STATIONS

Amtrak

Telephone: 1(413)785-4230/1(800)872-7245

Union Station

55 Frank B Murray Street

Springfield, MA 01103

TAXICAB COMPANIES

Guests must meet Uber, Lyft, cabs or rental pickups at the Gate.

ACE TAXI

Telephone: 1(413)781-7777

295 Allen Street

Springfield, MA 01108

TOMMY'S TAXI

Telephone: 1(413)534-3333

55 Randall Place

Chicopee, MA 01108

YELLOW CAB

Telephone: 1(413)739-9999

622 Cottage Street

Springfield, MA 01104

CAR RENTAL AGENCIES

ENTERPRISE RENT-A-CAR

Telephone: 1(413)592-6200

451 Memorial Drive

Chicopee, MA 01020

THRIFTY CAR RENTAL

Telephone: 1(413)734-7368/1(800)847-4389

80 Baldwin Street

West Springfield, MA 01089

AVIS RENT-A-CAR

Telephone: 1(413)746-8293

2161 Riverdale Street

West Springfield, MA 01089

Telephone: 1(413)733-3092

711 Dwight Street

Springfield, MA 01101

HERTZ RENT-A-CAR

Telephone: 1(413)593-1435

255 Padgette Street

Chicopee, MA 01022

Telephone: 1(413)732-0715

1238 Riverdale Street and 142 Doty Circle

West Springfield, MA 01089

The Flyers Inn at Westover Air Reserve Base

U-HAUL COMPANY

Telephone: 1(413)593-5701
878 Memorial Drive
Chicopee, MA 01020

Telephone: 1(413)535-3037
499 Montgomery Street
Chicopee, MA 01022

BUS STATIONS

Peter Pan Trailways

Telephone: 1(413)781-3320
55 Frank B Murray Street
Springfield, MA 01103

Pioneer Valley Transit Authority (PVTA)

Telephone: 1(413)788-8630
1776 Main Street
Springfield, MA 01103

Greyhound Bus Lines

Telephone: 1(413)781-2900/1(800)237-8747
55 Frank B Murray Street
Springfield, MA 01103

The Flyers Inn at Westover Air Reserve Base



FACT SHEET

UNITED STATES AIR FORCE

Patriot Wing-Leaders in Excellence

The 439th Airlift Wing is a unit of the Air Force Reserve Command. The wing is assigned to Westover Air Reserve Base, Mass. and operates C-5B airlifters. The 439th reports to 4th Air Force headquartered at March ARB, California. It is organized under the objective wing structure with group commanders for operations, maintenance and mission support. The wing consists of headquarters staff, three groups, 15 squadrons and one flight. The wing is authorized approximately 2500 personnel - 11 percent officers and 89 percent enlisted and a support staff of about 300 civilians. These figures include the 400 Air Reserve Technicians who manage reserve issues between unit training assemblies. Westover also has over 71 Active Guard/Reserves (AGRs) assigned to support security forces, maintenance and EOD specialties.

Westover is the nation's largest Air Force Reserve base. Currently, 2,500 reservists are assigned to the wing at Westover. They train one weekend each month and also serve a 15-day annual tour of duty each year. The 337th Airlift Squadron is the wing's flying unit at Westover.

The 439th Operations Group is composed of three squadrons and one flight. The units under this group include the 439th Operations Support Squadron, 337th Airlift Squadron, 439th Aeromedical Evacuation Squadron, and the 439th Airlift Control Flight.

The 439th Maintenance Group is composed of three squadrons. The units that fall under this group include the 439th Aircraft Maintenance Squadron and 439th Maintenance Squadron.

The 439th Mission Support Group is composed of seven squadrons and one flight. The group includes the 439th Force Support Squadron, 439th Civil Engineer Squadron, 439th Communications Squadron, 439th Logistics Readiness Squadron, 439th Security Forces Squadron, 42d Aerial Port Squadron, 58th Aerial Port Squadron and 439th Contracting Flight.

The Wing also has the 439th Aerospace Medicine Squadron and 439th Aeromedical Staging Squadron assigned.

MISSION

The 439th Airlift Wing can provide worldwide air movement of troops, supplies, equipment and medical patients. Strategically postured on almost 2,500 acres in western Massachusetts, Westover is the nation's largest Air Force Reserve base. It is the closest fully operational military base to Europe, providing world-class support to military aircraft and people going on and coming back from missions overseas. Support units provide communications, engineering, logistical, medical and security requirements. The peacetime mission includes recruiting, training and supervision of personnel to ensure mission readiness. The wing is also responsible for the management of aircraft maintenance and all assigned Air Force combat support real property, equipment and supplies.

C-5 GALAXY

The 439AW maintains and flies one of the world's largest transport aircraft, the Lockheed C-5 Galaxy. The C-5 first arrived at Westover in October 1987. C-5s are the largest aircraft in the Air Force and specialize in missions involving outsized and oversized cargo that no other aircraft can carry. The C-5s can carry 265,000 pounds of cargo! The C-5 cargo compartment can hold 6 Greyhound buses. It can also hold two US Army M-1 battle tanks that weigh 60 tons each. At nearly 143 feet, the length of the C-5 cargo floor is longer than the distance of the Wright brothers' first flight.

1939-Present

Westover Field was created by a war-readiness appropriation signed by President Franklin D. Roosevelt in 1939 and opened on April 6, 1940. It was assigned to the United States Army Corps Northeast Air District. Later, as part of the First

The Flyers Inn at Westover Air Reserve Base

Air Force 1 Bomber Command and later Army Air Forces Anti-Submarine Command, Westover was a base for anti-submarine operations against German U-Boats in the early years of World War II. Westover served as a bomber training base and port of embarkation/ debarkation during World War II.

During the war, it became the largest military air facility in the Northeast. In the early years of the Cold War, Westover became a major support base during the Berlin Airlift.

It was named Westover Air Force Base in **June of 1949** after that Air Force's creation as a separate service and became instrumental in waging the Cold War. As a Military Air Transport Service (MATS) base, Westover was home to the Atlantic Division and a large air transport wing of C-124 and C-54 transports.

On **1 April 1955**, the 4050th Air Refueling Wing, flying KC-97 tankers, took over operations of the base from the Military Air Transport Service. The next year, SAC's 99th Bombardment Wing, Heavy, (99 BMW) took up residence at Westover, operating the B-52C and D Stratofortress bombers. In August 1957, the first of 20 KC-135A Stratotankers joined the Westover flight line. The 99th BMW would continue as the host wing at Westover until its deactivation on 31 March 1974.

Eighth Air Force (8 AF) was headquartered at Westover from **13 June 1955** until **31 March 1970**, when it relocated to Barksdale AFB, Louisiana, replacing SAC's Second Air Force (2 AF).

As a former Strategic Air Command (SAC) B-52 and KC-135 base and former home to Headquarters, 8th Air Force, Westover was one of the Soviet Union's top targets during the Cold War. SAC constructed a secret underground bunker several miles away in Amherst, Massachusetts to support 8 AF and coordinate Westover's operations during a nuclear war. The command post was linked to the main base by buried cables and microwave antennae. U-2 spy plane film used during the Cuban Missile Crisis was also developed at Westover.

While SAC operations were the primary Air Force operations, the Air Defense Command (ADC) had a large presence on the base. As many as three fighter interceptor squadrons were housed at the base.

The last fighter unit left Westover in **1963**.

Westover was a base of operations for the Air Force during the Korean Conflict, Vietnam War and Cold War. An armada of bombers and tankers stood ready in "Christmas Tree" formation at the base's Alert Facility to scramble if a conflict broke out with the Soviet Union. In 1973, the last Vietnam War veterans stepped onto Westover's tarmac. The base was turned over to the Air Force Reserve in 1974.

Since **May 19, 1974**, Westover has been an Air Force Reserve Command base. From that time until October 1987 the 439th Tactical Airlift Wing operated C-130 Hercules and C-123 Provider aircraft. The wing converted to C-5As in 1987, and the unit eventually became designated as the 439th Airlift Wing.

In 1988, a wing C-5A airlifted Canadian soldiers and equipment to Turkey, from where they deployed to the Iran-Iraq border as United Nations peacekeeping forces. A Galaxy from Westover also transported firefighters and equipment for battling fires in Yellowstone National Park in September 1988.

When Saddam Hussein ordered Iraqi troops to invade the neighboring country of Kuwait on **Aug. 2, 1990**, C-5A aircrews from Westover immediately volunteered to rush troops and supplies to the region. On Aug. 22, the 337th Military Airlift Squadron was officially activated and proceeded to fly hundreds of missions in support of Operations Desert Shield and Storm.

Following Desert Storm, the Patriot Wing remained busy flying relief missions for Operation Provide Comfort.

Westover personnel supported Operation Joint Endeavor, the UN effort in Bosnia, through the end of 1995 and into 1996. In March 1996, medics from the 439th Medical Squadron deployed to Honduras to provide much-needed medical care for the poverty-stricken villagers. Throughout 1996, Westover crews continued operational and humanitarian missions all over the world.

The Flyers Inn at Westover Air Reserve Base

Between **April 16 and May 16, 1999**, Westover C-5 aircrews from the 337th Airlift Squadron completed five missions in support of Operation Allied Force--the air war in Kosovo--to various sites in Europe. Members of the 439th Airlift Wing participated in Aerospace Expeditionary Force missions during the final quarter of 1999. In October, 15 reservists deployed to Southwest Asia while five more went to sites in Europe. In November 11 went to Southwest Asia and three to Europe while in December 13 were dispatched to Southwest Asia. The dawn of the new millennium kept Westover's air crews busy flying all over the globe.

Since 2001, thousands of Airmen from Westover have deployed to support The Global War on Terrorism. At the height of the wars in Iraq and Afghanistan, the base had more than 1,200 people deployed in the theater. Today, hundreds of Westover Airmen are deployed throughout the world as part of the Air Force's Total Force, defending the nation's interests.

In **December 2006**, the Air Force selected Westover as one-of-three military bases to operate a regional isochronal maintenance inspection area for the C-5s. The inspection involves an extensive nose-to-tail review.

Current military operations at Westover Air Reserve Base are centered on its exceptionally long runways. The Air Force Reserve Command uses Westover for its largest cargo aircraft. It maintains a fleet of 16 assigned C-5 Galaxy aircraft operated by the 439th Airlift Wing, an Air Force Reserve unit that is operationally gained by the Air Mobility Command (AMC).

As part of the 2005 Base Realignment and Closure decisions, Westover expanded significantly over the last decade. The expansion included approximately 1,000 Soldiers assigned to an Army Reserve Training Battalion made up of Army units scattered across Massachusetts as well as approximately 450 Navy Seabees. The addition of these two tenant units added a 40 percent increase in the total assigned population.

Westover's C-5 and Airmen have a long and proud history of supporting worldwide humanitarian missions from disaster relief to providing food to refugees. Below are a few of the humanitarian-related missions Westover participated in:

o Haiti earthquake relief (2010)	o Honduran flood relief (1998)
o Georgia refugee support (2007)	o Bosnia refugee support (1996)
o Pakistan earthquake relief (2005)	o Operation Support Hope (Rwanda 1994)
o Hurricane Katrina and Rita relief (2005)	o Operation Restore Hope (Haiti 1992)
o Tsunami disaster relief (2005)	o Hurricane Hugo (Miami 1992)
o Iran earthquake (2003)	o Flood relief in Pakistan (1992)
o World Trade Center recovery (2001)	o Hurricane Gilbert (Hurricane Hugo (Puerto Rico/Charleston, S.C. 1989)
o Mozambique flood relief (2000)	o Jamaica (1988)
o Hurricane Mitch (Honduras 1999)	

AF OUTSTANDING UNIT AWARD

1 Jan 1975 – 31 Dec 1976

15 Jun 1989 – 15 Jun 1991

1 Oct 1997 – 30 Sep 1999

1 Oct 2001 – 30 Sep 2003

1 Jul 2005 – 30 Jun 2007

1 Jul 2007 – 30 Jun 2009

The Flyers Inn at Westover Air Reserve Base

Fast Facts about Westover

Westover's economic impact for FY 2020 was \$301 million, but that number doesn't include the base's 28 Army, Marine, and other tenant organizations.

Westover employs a total force of 2,493.

1,660 Traditional Reservists

335 Air Reserve Technicians

371 civilian employees

108 Active Guard Reserve

19 Contractors

Westover is a vital inspection center for the nation's entire fleet of 52 C-5Ms - one of two in the entire Air Force, the other being at Dover AFB, Del.

Situated on 2,511 acres, Westover is the largest reserve base in the nation by land mass and serves as a FEMA staging base.

In 2017, Westover received its final eighth newly upgraded C-5Ms with newer, quieter, and more fuel-efficient engines -- a \$720 million investment, extending the service life of the C-5 until 2040 and beyond.

Aircrews and aircraft from Westover routinely deliver fire trucks and other donated equipment to Central American countries through the DENTON Agreement program.

Westover air controllers handle more than 21,000 military and civilian aircraft landings and departures in a single year.

In a 15-year period, Westover aircrews flew 86,881 hours and transported 244,656 tons of cargo.

Westover is about one hour closer to NATO countries in Europe than the next nearest logistics base, giving Westover high strategic value.

The base hosts training for civilian firefighters from 45 communities and hosts the Springfield Police Academy and routinely responds to mutual aid fire and explosives ordnance disposal (EOD) calls. The new indoor firing range will also be open to local law enforcement.

These are a few of the Worldwide Military and Humanitarian Missions Westover has participated in:

2012: Operation ENDURING FREEDOM at Diego Garcia

2012: Hurricane Sandy Relief

2013: Airlift Patriot anti-missile batteries to Turkey

2014: Flights to Afghanistan AOR

2015: Nicaragua humanitarian mission

2016: Operations INHERENT RESOLVE & FREEDOM'S SENTINEL

2016: Honduras & Guatemala humanitarian missions

2017: Hurricane Irma & Maria relief

2020: California Wildfire support

2020: COVID-19 medical support

(Current as of June 28, 2021)

AREA ATTRACTIONS

Must-See Attractions

NAISMITH MEMORIAL BASKETBALL HALL OF FAME

1000 W. Columbus Ave.,
Springfield
(413)781-6500 or
(877)4HOOPLA
www.hoophall.com



The Naismith Memorial Basketball Hall of Fame provides visitors with a captivating sports experience. Exhibits, memorabilia and interactive areas chronicle over 115 years of hoops history. Guests can become sports-casters in the media wing, shoot hoops on the full-size regulation basketball court or play one-on-one in a virtual game against some of today's best players. Special events throughout the year include celebrity appearances.

LUPA ZOO

62 Nash Hill Rd., Ludlow
413-583-8370
www.lupazoo.org

THE ZOO IN FOREST PARK AND EDUCATION CENTER

Sumner Avenue (Rt.83)
Springfield
(413)733-2251
www.forestparkzoo.org

Located on the grounds of Forest Park, the zoo houses exotic and indigenous animal species. The zoo and its education center help visitors understand and respect the environment.

EASTERN STATES EXPOSITION (THE BIG E)

1305 Memorial Ave.,
West Springfield
(413)737-2443
www.thebige.com



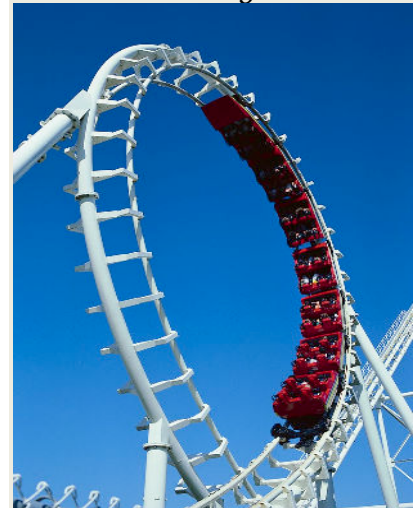
When the weather turns cooler, New England's largest rite of autumn is just around the corner. Visitors enjoy live entertainment, animals, the Big E Super Circus, the Avenue of States, Storowtown Village Museum and more. The Cream Puff Bakery is the place to enjoy a world-famous Big E Cream Puff. Come out to the Big E every September.

SIX FLAGS NEW ENGLAND

1623 Main St. (RT159),
Agawam
(413)786-9300
www.sixflags.com/newengland



New England's largest family theme and water park welcomes its newest attraction, *The Dark Night*. This indoor coaster features twists and turns in pitch-black darkness. Other thrill rides include *Superman-Ride of Steel* and *Mind Eraser*. Guests can beat the heat on *Typhoon*, New England's only water coaster, or ride the waves at *Hurricane Bay*.



AREA ATTRACTIONS

Historic Districts

Several historic districts can be found within Springfield city limits. A select few are listed below.

COURT SQUARE

Court Square
Main Street, Springfield

Highlights surrounding Court Square include the 1819 Old First Church, the 1835 Byers Block and the Courthouse designed by H.H. Richardson.

FOREST PARK HEIGHTS

Forest Park Heights
Sumner Avenue,
Springfield

Springfield's largest historic district contains homes built in architectural styles from the late 19th and early 20th centuries, including the homes of authors Thornton Burgess and Theodor Geisel (a.k.a. Dr. Seuss).

MAPLE HILL

Maple Hill
Upper Maple Street,
Springfield

Between the 1820's and 1920's, Springfield's business elite built stately mansions that overlooked the Connecticut River Valley in a variety of architectural styles.

MATTOON STREET

Mattoon Street,
Springfield

MCKIGHT DISTRICT

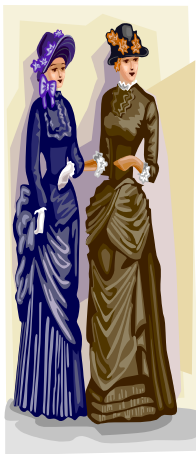
Upper Worthington
Street, Springfield

The McKnight District is New England's largest wood-frame late-Victorian neighborhood. Many of these homes have been restored.

OLD STURBRIDGE VILLAGE

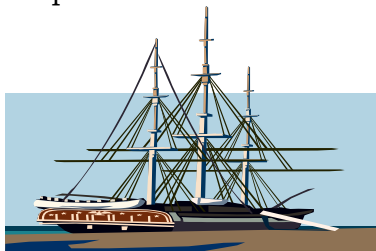
One Old Sturbridge
Village Road, Sturbridge
(508)347-3362

www.osv.org



Old Sturbridge Village is a living history museum that takes visitors back to the early 19th century. Here, they can see authentic

shops and houses on the Common, visit with a farmer as he plows his fields, watch a blacksmith at work and smell the aroma of bread baking in a fireplace oven.



AMAZING MUSEUMS



SPRINGFIELD ARMORY NATIONAL HISTORIC SITE

One Armory Sq., Ste. 2,
Springfield
(413)734-8551
www.nps.gov/spar

Springfield Armory National Historic Site commemorates the site of the nation's first armory, established in 1794. Managed by the Commonwealth of Massachusetts, Springfield Technical Community College and the National Park Service, the site offers historic buildings and the world's largest collection of American military firearms. Visitors can learn about Shays' Rebellion, the advent of interchangeable parts and more.

AREA ATTRACTIONS

THE SPRINGFIELD MUSEUMS & DR. SEUSS NATIONAL MEMORIAL

21 Edwards St.,
Springfield
(413)263-6800 or
(800)625-7738
www.springfieldmuseums.org

Experience five times the fun when you visit Springfield's four museums and the Dr. Seuss National Memorial. One admission fee allows you to see permanent exhibit galleries, outdoor installations, traveling art displays, and science and history exhibitions...

CONNECTICUT VALLEY HISTORICAL MUSEUM

Over 370 Years of Connecticut River Valley history is on display here. Exhibits include furniture and household objects, antique automobiles, artifacts from the area's factories, historical firearms and displays on Springfield's famous people, including Theodor Seuss Geisel a.k.a. Dr. Seuss. Children will enjoy playing at *SeussScape*, while genealogists can comb through the Genealogy and Local History Library.

Dr. SEUSS NATIONAL MEMORIAL SCULPTURE GARDEN

www.catinthehat.org

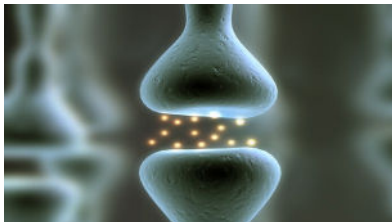
The Dr. Seuss National Memorial Sculpture Garden pays tribute to native son

Theodor Geisel. Five groups of bronze statues, sculpted by Geisel's stepdaughter, Lark Grey Dimond-Ctes, can be found on the grounds of the Springfield Museums. These sculptures include Dr. Seuss at his drawing board, Horton The Elephant, The Lorax, The Grinch, the Cat in the Hat and other memorable characters.

GEORGE WALTER VINCENT SMITH ART MUSEUM

The George Walter Vincent Smith Art Museum is a tribute to one man's taste for fine and decorative arts from Asia. Japanese arms and armor, Chinese cloisonné and a renowned Middle Eastern rug collection are among the many items in the museum's collection. The Ancient Treasure Gallery contains artifacts from ancient Greece, Rome, Egypt and China.

SPRINGFIELD SCIENCE MUSEUM



The Springfield Science Museum was founded the same year that Charles Darwin published his work on evolution. The museum itself has evolved over the years and now houses a live animal center, a planetarium, exhibits on wildlife and culture in Africa, and a hands-on astronomy hall. A two-story Tyrannosaurus Rex towers over visitors in Dinosaur Hall.

MUSEUM OF FINE ARTS



The first floor of the Museum of Fine Arts pays homage to American art with galleries containing trompe l'oeil paintings, water-colors, works by Pioneer Valley artists and the nation's only permanent display of Currier & Ives lithographs. On the second floor, visitors can peruse the museum's collection of European art, including French Impressionist and Italian Renaissance paintings.



AREA ATTRACTIONS

VOLLEYBALL HALL OF FAME

Holyoke Heritage State Park
444 Dwight St., Holyoke
(413)536-0926
www.volleyhall.org



Holyoke is the birthplace of volleyball, so it's only fitting that the Volleyball Hall of Fame is located here. During Induction Week each October, a select few of the game's players, coaches and other important figures are chosen to enter the hall. The site hosts tournaments throughout the year.

CHILDREN'S MUSEUM AT HOLYOKE

444 Dwight St., Holyoke
(413)536-KIDS
www.childrensmuseumholyokey.org

Pioneer Valley's only regional children's museum lets kids and their parents explore their world through art and science. Kids can venture through *Cityscape*, with a neighborhood market and a post office; *Scientific Company*, featuring a kaleidoscope table; and *Tot Lot*, a special area for youngsters ages 2 and under. The Children's Museum is a great place for birthday parties and special workshops.

WISTARIAHURST MUSEUM

238 Cabot St. Holyoke
(413)322-5660
www.wistariahurst.org

Originally the home of silk manufacturer William Skinner and his family, Wistariahurst Museum celebrates local history and culture through exhibits, special events and other programs. Tours are held every Sat-Mon, noon- 4pm. For more information and a schedule of upcoming events, call or visit the website.

STORROWTON VILLAGE MUSEUM

1305 Memorial Ave.,
West Springfield
(413)205-5115
www.thebig.com/village/storrowton_village.html

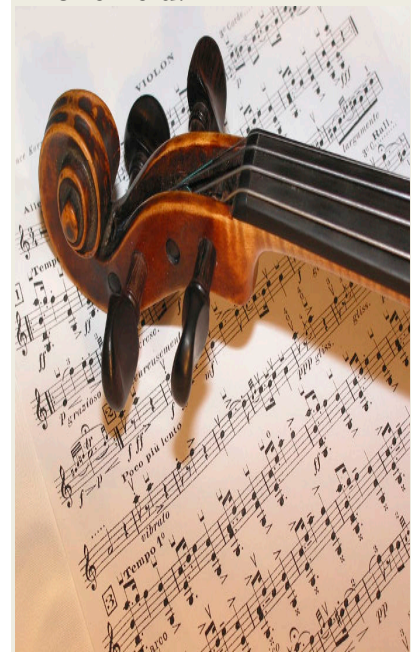
Storrowton Village Museum is a reconstructed 19th-century New England village with nine historic buildings positioned around a traditional village green. Visitors can take a lesson in the one-room school-house; see what's cooking on the open hearth at Gilbert Farmstead and stop by a working blacksmith shop. Special programs and events throughout the year include Haunted Old New England, Maple Harvest Day, Ice Cream Sunday and Early American Summer Days.

Theatre and the Arts

SPRINGFIELD SYMPHONY ORCHESTRA

1350 Main St.,
Springfield
Administration:
(413)733-0636
Box Office:
(413)733-2291
www.springfieldsymphony.org

Springfield Symphony Orchestra, the second-largest professional orchestra in Massachusetts, enchants audiences with performances throughout the year. Music fans young and old can catch the orchestra during classical, pops, lunchtime and educational concerts. The orchestra plays at the Berkshire Choral Festival in Sheffield.



AREA ATTRACTIONS

FINE ARTS CENTER

University of
Massachusetts
151 Presidents Dr.,
Amherst
Tickets: (413)545-2511
or (800)999-UMAS
www.fineartscenter.com

The Fine Arts Center offers dance, theater, music and the visual arts to Pioneer Valley residents.



SYMPHONY HALL

34 Court St., Springfield
Administration:
(413)788-7646
Box Office:
(413)788-7033
www.citystage.symphonycenter.com

Built in the early 1900's Symphony Hall is the place for Broadway-style shows, concerts and musical performances. The Springfield Symphony Orchestra and the Springfield Public Forum take up residence in the 2,611 seat venue.

CITYSTAGE

One Columbus Ctr.,
Springfield
Administration:
(413)788-7646
Box Office:
(413)788-7033
www.citystage.symphonycenter.com



CityStage accommodates different kinds of events. Off-Broadway comedies, musicals and other performances steal the spotlight in the 487-seat Blake Theatre, while smaller performances, community events and meetings are held in 70-seat Winifred Arms Theatre.

ACADEMY OF MUSIC THEATRE

274 Main St.,
Northampton
Administration:
(413)584-9032
Box Office: (413)584-8435
www.academyofmusictheatre.com

The 1891 Academy of Music Theatre has served the citizens of Northampton for over 116 years. Famous performers such as Sarah Bernhardt, William Powell and Harry Houdini have taken the stage here. Today the hall hosts musicals, concerts, dance performances and films.

NORTHAMPTON CENTER FOR ARTS

17 New South St., 3rd
Floor, Northampton
(413)584-7327
www.nohoarts.org

For 25 years, the Northampton Center for the Arts has promoted the arts by providing low-cost performance and exhibition space. The center sponsors First Night and other events annually.

RECREATION AND ACTIVITIES

MASS AUDUBON AT LAUGHING BROOK WILDLIFE SANCTUARY

793 Main St., Hampden
(413)587-3009
www.massaudubon.org

Laughing Brook Wildlife Sanctuary encompasses 356 acres of woodlands, meadows and stream. Visitors can tackle four miles of trails to see wildlife such as fisher, warblers, thrushes, turtles, and frogs.



AREA ATTRACTIONS

ROBINSON STATE PARK

North Street, Agawam
413-786-2877

www.mass.gov/dcr/parks/central/robn.htm

Robinson State Park is an 800 -acre day-use area with five miles of land along the Westfield River. Visitors enjoy hiking, picnicking, swimming and touring the small demonstration logging area. A fee is required.

J.A. SKINNER PARK

Route 47, 4 miles north of South Hadley
(413)586-0350

www.mass.gov/dcr/parks/central/skin.htm



J.A. Skinner State Park, located on Mount Holyoke's summit, is the ideal place for spotting hawks, watching the leaves change in the fall and witnessing the beauty of the Connecticut River Valley below. Popular events include a sunset concert series during the summer and a road race to the summit in the fall. The park is accessible by car from April through November and by hiking trails year-round.

MOUNT HOLYOKE RANGE STATE PARK

Route 116, Amherst
413-586-0350

Visitors Center:
(413)253-2883

www.mass.gov/dcr/parks/central/hskp.htm



Mount Holyoke Range State Park rises to an elevation of 1,000 feet and straddles a seven-mile ridge that runs from Hadley to Belchertown. Active individuals can tackle 60 miles of trails that provide spectacular views of the Connecticut River Valley. The Notch Visitors Center features displays and interpretive exhibits each summer.



MOUNT TOM STATE RESERVATION

Reservation Road,
Holyoke
413-534-1186

www.mass.gov/dcr/parks/central/mtom.htm

Mount Tom State Reservation includes stunning views of the Connecticut River Valley, the Berkshire Mountains and the Pelham Hills. The 2,082-acre site is home to 20 miles of trails and canoeing and fishing on Lake Bray.

NORWOTTUCK RAIL TRAIL

Damon Road,
Northampton
(413)586-8706

www.mass.gov/dcr/parks/central/nwrt.htm



The Norwottuck Rail Trail stretches 10 miles, linking Northampton, Hadley and Amherst via the old Boston and Maine Railroad. The trail's level terrain makes biking, jogging, walking, skating and cross country skiing safe and enjoyable.

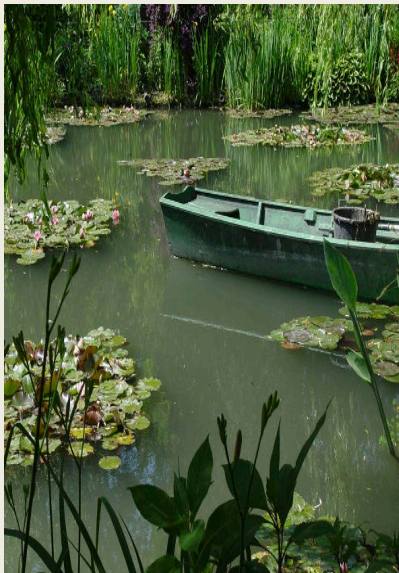
AREA ATTRACTIONS

STANLEY PARK

400 Western Avenue,
Westfield
413-568-9312
www.stanleypark.org



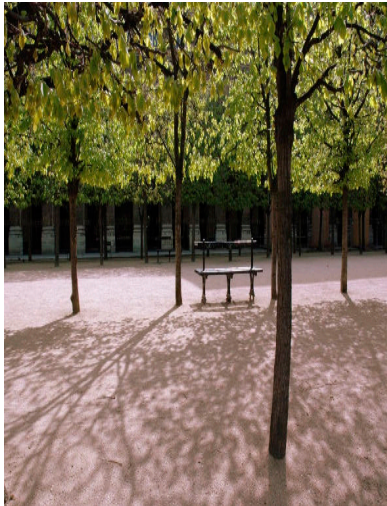
You could easily spend a day at 275-acre Stanley Park and not see everything. The park, located in the Berkshire foothills, offers picnic areas, trails, gardens and an ADA-compliant children's playground. There's also a 180-acre wildlife sanctuary, a carillon tower and Colonial Pond, teeming with trout. Special events such as workshops and concerts take place here, and facilities are available for weddings, meeting and other events.



MOHAWK TRAIL

Route 2, Greenfield
Mohawk Trail
Association: (866)743-8127
www.mohawktrail.com

The 63-mile Mohawk Trail is one of the oldest designated tourist and scenic routes in the country. Originally an Indian footpath, it extends across the northern tier of Massachusetts. Towns along the trail are home to world-famous museums and historically reserved villages. State parks and sparkling rivers offer hiking, fishing, skiing, kayaking and white-water rafting, while vast stretches of forest provide spectacular color during the fall.



FOREST PARK

Sumner Avenue,
Springfield
(413)787-6440

Run, kick, pass, serve and play at one of Forest Park's athletic facilities, or beat the heat at the spray area.

STADIUM GUIDE



MULLINS CENTER

University of
Massachusetts
Commonwealth Avenue,
Amherst
(413)545-0810 or
(866)UMASS-TIX
www.umassathletics.com

MASSMUTUAL CENTER

1277 Main St.,
Springfield
Administration:
(413)787-6610
Box Office:
(413)787-6600
www.massmutualcenter.com

Standing in the heart of the Pioneer Valley, the MassMutual Center is Western Massachusetts' most diverse function space. The facility boasts over 100,000 square feet of meeting space including a 40,000 square-foot flexible exhibit hall, five fully functional meeting rooms totaling 9,000 square feet and an elegant ballroom. Spacious pre-function areas with floor-to-ceiling windows overlook the city skyline, and 6,677-seat arena hosts the AHL's Springfield Falcons.

AREA ATTRACTIONS

SHOPPING MALLS



HOLYOKE MALL AT INGLESIDE

50 Holyoke Street,
Holyoke
(413)536-1440

www.holyokemall.com

New England's largest shopping destination! At the Holyoke Mall you'll find an impressive selection of retail stores, services and restaurants to make your shopping experience truly exceptional. The Holyoke Mall at Ingleside is home to over 160 businesses.

PRIME OUTLETS

50 Water Street,
Lee, MA
(413)243-8186

www.primeoutlets.com

Located in the heart of the Berkshires less than an hour away from Albany, New York, Springfield, Massachusetts and Hartford, Connecticut. Many tourists find that Lee is a perfect place to stop and shop with over 175 stores to visit.

THORNES MARKETPLACE

150 Main Street
Northampton
(413)584-5582

www.thornesmarketplace.com

Located on Main Street in downtown Northampton, Thornes offers an old-world ambience for shopping enthusiasts. More than 25 shops, restaurants, galleries, studios and businesses fill the building. Thornes Marketplace is located in the heart of the city near hundreds of other businesses that are within walking distance.

Movie Theaters

SHOWCASE CINEMAS

864 Riverdale Street,
West Springfield
(413)733-5131

www.showcasecinemas.com

The Showcase Cinema has 15 screens and is located on US Route 5, close to many shops and restaurants.

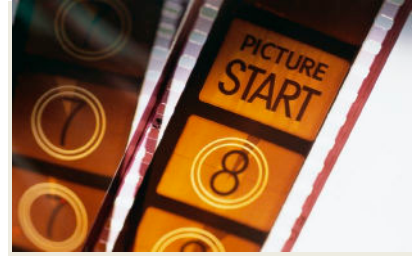
CINEMARK THEATRES

367 Russell Street
Hadley
(413)587-4233

www.cinemark.com

Cinemark Theatre has 12 screens and is located at the Hampshire Mall on Route 9 in Hadley, Massachusetts.
(413)586-5700

www.hampshiremall.com



THE TOWER THEATRES

19 College Street,
South Hadley
(413)532-3456

www.towertheatres.com

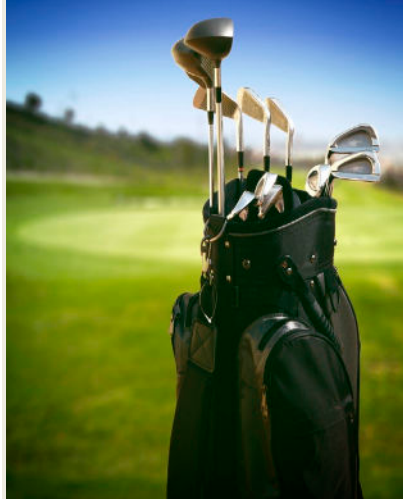
The Tower Theatres is a 2 screen theatre located at South Hadley's Village Commons on US Route 116. The Commons is home to many restaurants and retail stores.
(413)532-3600,

www.thevillagecommons.com



AREA ATTRACTIONS

Golf Courses



CHICOPEE COUNTRY CLUB

1290 Burnett Road,
Chicopee
(413)594-9295
www.golflink.com

The 18-hole "Chicopee" course at the Chicopee Country Club facility in Chicopee, Massachusetts features 6,742 yards of golf from the longest tees for a par of 71. The course rating is 73 and it has a slope rating of 126. Designed by Geoffrey S. Cornish, ASGCA, the Chicopee golf course opened in 1965.



LEDGES MUNICIPALE GOLF COURSE

18 Mulligan Drive, South
Hadley
(413)532-2307
www.ledgesgc.com

The 18-hole course at the Ledges Municipal Golf Course features 6,507 yards of golf from the longest tees for a par of 72. The course rating is 72.2 and it has a slope rating of 133 on Bent grass. Designed by Howard Maurer, the Ledges golf course opened in 2001.

THE HOLYOKE COUNTRY CLUB

US Route 5
Smiths Ferry Road,
Holyoke
(413)534-1933
www.holyokeecc.com

The 9-hole "Holyoke" course features 6,520 yards of golf from the longest tees for a par of 72. The course rating is 71.8 and it has a slope rating of 120. The Holyoke golf course opened in 1896.

FRANCONIA GOLF COURSE

619 Dwight Rd,
Springfield
(413) 734-9334

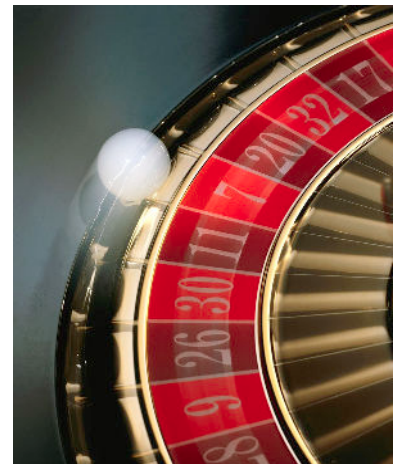
This 18-hole course features 6,318 yards of golf from the longest tees for a par of 70. The course rating is 67.1 and it has a slope rating of 115. Franconia golf course opened in 1929.

Casinos

FOXWOODS RESORT AND CASINO

39 Norwich Westerly
Road, Ledyard, CT
(860)312-3000
www.foxwoods.com

In 1986 the Mashantucket Pequot Tribal Nation opened the original high stakes bingo hall. Today Foxwoods comprises six casinos that offer more than 7,000 slot machines and an incredible 400 tables for 17 different types of table games, including 100 for poker. Foxwoods is the largest casino in the world, with 340,000 square feet of gaming space in a complex that covers 4.7 million square feet. Foxwoods is home to 3 resort hotels with over 1000 guest rooms and suites. For conventions and group events, Foxwoods features more than 55,000 square feet of meeting space and 25 conference rooms.



AREA ATTRACTIONS

MOHEGAN SUN

1 Mohegan Sun Blvd,
Uncasville, CT

www.mohegansun.com

A world at play and a world to its own, Mohegan Sun, created in 1996 by the Mohegan Tribe of Connecticut, is one of the world's most amazing destinations with some of New England's finest dining, hotels, retail shopping, live entertainment and sporting events. It is also host to the fabulous Kids Quest/Cyber Quest family entertainment facility, a luxurious day spa, convention center and meeting facility, as well as three major entertainment venues with seating from 300 to 10,000. People from across the globe come to see live concerts with some of today's top headliners, along with major sporting events. Every turn leads to a new adventure with an indoor 7-story waterfall, the world's largest and most spectacular planetarium dome and the awe-inspiring Wombi Rock, a glowing crystal mountain made of imported stone that serves as the focal point of the Casino of the Sky.



Colleges and Universities

The Pioneer Valley is home to many colleges offering a wide range of fields and trades for students to attain degrees in.



University of Massachusetts Amherst

Visitor's Center: 300
Massachusetts Avenue,
Amherst
(413)545-0111
www.umass.edu

Springfield College

263 Alden Street,
Springfield
(413)748-3000
www.spfldcol.edu

Elms College

291 Springfield Street,
Chicopee
(413)594-2761
www.elms.edu

Amherst College

PO Box 5000, Amherst
(413)542-2000
www.cms.amherst.edu

Westfield State University

577 Western Ave, Westfield
(413)572-5300
www.westfield.ma.edu

Mount Holyoke College

50 College Street, South
Hadley
(413)538-2000

www.mtholyoke.edu

Western New England University

1215 Wilbraham Road,
Springfield
(413)782-3111
www.wne.edu

American International College

1000 State Street,
Springfield
(800)242-3142
www.aic.edu

Bay Path College

588 Longmeadow Street,
Longmeadow
(413)565-1000
www.baypath.edu

Greenfield Community College

1 College Drive, Greenfield
(413)775-1000
www.gcc.mass.edu

Holyoke Community College

303 Homestead Avenue,
Holyoke
(413)538-7000
www.hcc.mass.edu

Smith College

Smith College, Northampton
(413)584-2700
www.smith.edu

Springfield Technical Community College

Armory Square, Springfield
(413)781-7822
www.stcc.edu

